



Renewal Order 615634236

Issue Date: 24-NOV-2018
Agreement #
Customer Reference:
Disti/Cust PO: 2018113396-482291
Reseller PO:
Disti/Cust PO:

Ship To:
 CITTA METROPOLITANA DI FIRENZE
 VIA CAVOUR 1
 FIRENZE,50129,IT
Customer Number: 510862

Entitlement Owner:
 CITTA METROPOLITANA DI FIRENZE
 VIA CAVOUR 1
 FIRENZE,50129,IT
Customer Number: 510862

Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
47966872	13811-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC SERVER ED WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	4	A1611288940	6684-7252-7097	14-NOV-2018	13-NOV-2019
47966982	13813-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	10	A2345608945	6684-7252-7097	28-DEC-2018	27-DEC-2019
48003993	12746-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC OPT LIBRARY EXPANSION WIN 1 DEVICE ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A1513063649	6684-7252-7097	28-DEC-2018	27-DEC-2019
48004516	12746-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC OPT LIBRARY EXPANSION WIN 1 DEVICE ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A3832418813	6684-7252-7097	28-DEC-2018	27-DEC-2019

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Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
47845950	12303-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR VMWARE AND HYPER-V WIN 1 HOST SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	5	A3335936800	6684-7252-7097	10-DEC-2018	09-DEC-2019
47966893	11212-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR LINUX 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	3	A0218644188	6684-7252-7097	14-NOV-2018	13-NOV-2019
47966900	12303-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR VMWARE AND HYPER-V WIN 1 HOST SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	2	A0722844491	6684-7252-7097	03-NOV-2018	02-NOV-2019
47967003	14040-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC ENT SERVER OPT WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A1776247023	6684-7252-7097	22-DEC-2018	21-DEC-2019
48004003	13813-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	10	A1101988556	6684-7252-7097	28-DEC-2018	27-DEC-2019
47966967	11212-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR LINUX 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	11	A1935999603	6684-7252-7097	28-DEC-2018	27-DEC-2019
47966882	12746-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC OPT LIBRARY EXPANSION WIN 1 DEVICE ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A4109572892	6684-7252-7097	14-NOV-2018	13-NOV-2019
47966887	12593-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR APPLICATIONS AND DBS WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A5029184908	6684-7252-7097	14-NOV-2018	13-NOV-2019

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Item Instance Number	Product Name/Description	Quantity	Entitlement ID	Support ID	Maintenance/Subscription	
					Start Date	End Date
47966920	14749-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC OPT DEDUPLICATION WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A2300908847	6684-7252-7097	03-NOV-2018	02-NOV-2019
47966953	12593-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR APPLICATIONS AND DBS WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A7626135564	6684-7252-7097	22-DEC-2018	21-DEC-2019
47966938	12593-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR APPLICATIONS AND DBS WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A0527514212	6684-7252-7097	11-NOV-2018	10-NOV-2019
47845963	14749-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC OPT DEDUPLICATION WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	1	A1462170508	6684-7252-7097	10-DEC-2018	09-DEC-2019
47966909	13813-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR WIN 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	10	A0247415844	6684-7252-7097	30-NOV-2018	29-NOV-2019
47915653	11212-M3-23 ESSENTIAL 12 MONTHS RENEWAL FOR BACKUP EXEC AGENT FOR LINUX 1 SERVER ONPREMISE STANDARD PERPETUAL LICENSE GOV	2	A4284321337	6684-7252-7097	21-NOV-2018	20-NOV-2019

** Indicates a Replacement Entitlement.

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for you renewal transaction.

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- Continuous Efforts Problem Resolution Engineering (available upon request for Severity 1 Cases only)
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to six (6) individuals per title of Software for Essential Support to act as liaisons with Veritas Technical Services staff ("Designated Contacts")

2. Basic Maintenance.

- Access to technical support provided by telephone from 8 a.m. to 6 p.m. during the normal business week of, and in accordance with statutory holidays of, the country where the Software is installed
- Access to the Veritas technical support website
- Delivery of bug fixes and patches
- Upgrade Assurance
- Licensee may designate up to two (2) individuals per title of Software for Basic Maintenance to act as Designated Contacts (as defined above)

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Veritas reserves the right to automatically invoice for each Autorenewal, with an increase of not to exceed up to five percent (5%) over the annualized rate Veritas charged* for the prior twelve (12) month period of support services. If required by Veritas, Licensee shall issue (or cause to be issued) a purchase order to Veritas on a timely basis before expiration of the current support period, to support invoicing for each renewal period.

*stated renewal cap does not apply to purchases which were made under a promotional rate or on less-than-market rates – for these, Veritas reserves the right to uplift renewal pricing to our current market rates.

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August 2018

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